

**บริษัท โกลบอล เซอร์วิส เซ็นเตอร์ จำกัด(มหาชน)**

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**GLOBAL**  
SERVICE CENTER  
PUBLIC COMPANY LIMITED

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ELCIDGSC011/2022

Date : 17 May 2022

Subject: Clarification of operating results for the first quarter of 2022 ended March 31, 2022

To : President

The Stock Exchange of Thailand

According to Global Service Center Public Company Limited (the "Company") has submitted the financial statements of the Company and its subsidiaries for the quarter 1/2022 ending March 31, 2022 which have been reviewed by the auditor. It turns out that the performance of the said period had a net loss of 779,790 baht, but in the same period of the previous year With a net loss of 5,296,584 baht, the company would like to clarify the reason for the company's operating results. Compared to the accounting period ending on the same date of 2021, net loss decreased by 4,516,794 baht or 579.23% due mainly to :

1. The Company and its subsidiaries had service income decreased from the same period of the previous year by 3,181,259 baht. This was an increase in revenue from the call center business in the amount of 2,265,290 baht or 21.02% due to an increase from new employers. And the income from the debt collection and tracking business decreased by 5,446,549 baht or 71.26% due to a decrease in the amount of debt tracking and collection work. and from the epidemic situation of the coronavirus disease 2019 (COVID-19)
2. The Company and its subsidiaries had other income increased from the same period of the previous year by 1,611,772 baht or 87.59%. This was an increase from the Company's provident fund refund.
3. The Company and its subsidiaries had a decrease in cost of services from the same period of the previous year by 2,300,506 baht or 17.25% due to a reduction in employee costs such as salaries and incentives (Incentive).
4. The Company and its subsidiaries had administrative expenses decreased from the same period of the previous year by 3,806,321 baht or 51.40% due to reductions from staff expenses.

5. The Company and its subsidiaries had financial costs decreased from the same period last year by 590 baht or 0.16%.
6. The Company and its subsidiaries had income (expenses) deferred income tax decreased from the same period last year by 21,436 baht or 30.86%.

The consolidated statement of financial position has the following significant changes :

1. Total Assets of the Company and its subsidiaries increased from the previous year by 1,123,123 baht or 0.47% due to an increase in accrued income.
2. Total liabilities of the company and its subsidiaries increased from the previous year by 1,102,813 baht or 3.71% due to an increase in accrued expenses.
3. Equity of the Company's shareholders and its subsidiaries increased from the previous year by 20,310 baht or 0.01% due to an increase in non-controlling interests.

*Please be informed accordingly*

*Yours faithfully,*

*-----Signature-----*

*( Ms. Nanchaoon Kiatwutthitrakun )*

Chief Financial Officer

*Authority to Report Information*