

**บริษัท โกลบอล เซอร์วิส เซ็นเตอร์ จำกัด(มหาชน)**

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**G L O B A L**  
SERVICE CENTER  
PUBLIC COMPANY LIMITED

GSC003/2566

February 27, 2023

Subject : Management Discussion and Analysis Yearly Ending 31 Dec 2022

To: Directors and Managers

Stock Exchange of Thailand

Global Service Center Public Company Limited (“the Company”) would like to clarify the Company's consolidated operating results and financial position. and its subsidiaries for the year ended December 31, 2022 compared to the same period of the previous year. with an increase of more than 20 percent as follows:

**income**

The total service income of the group for the year 2022 amounted to 115.42 million baht, an increase of 27.38 million baht or 31.10% compared to the same period of the year 2021 with a total income of 88.04 million baht due to

- Revenue from debt collection and customer service services for the year 2022 amounted to 80.70 million baht, a decrease of 7.34 million baht, or 8.34 percent, due to a decrease in the volume of debt collection.

- platform service income and software installation for the year 2022 in the amount of 34.72 million baht, an increase of 100%.

Total other income for the year 2022 amounted to 4.14 million baht, an increase of 1.98 million baht, representing 91.23%.

**expenses**

The total expenses of the group for the year 2022 amounted to 101.93 million baht, a decrease of 2.93 million baht or 2.79% compared to the same period of the year 2021 with total expenses amounting to 104.86 million baht as a result of the company group. There is a policy to manage expenses within the organization that is more effective.

### Net Profit (Loss)

in the consolidated financial statements The company has a profit for the year 2022 in the amount of 20.76 million baht and a loss for the year 2021 in the amount of 15.64 million baht, an increase from the previous year in the amount of 36.40 million baht, representing 232.76 percent, with earnings (loss) per share for the year 2022 equal to 0.062 and in 2021 equal to (0.063), respectively.

### financial status

#### total assets

For the year 2022, the company had total assets of 296.95 million baht, an increase of 58.22 million baht or 24.39% compared to the same period of 2021 with total assets of 238.73 million baht due to investments in the group.

#### total liabilities

For the year 2022, the company has total liabilities of 47.54 million baht, an increase of 18.93 million baht or 66.15% compared to the same period of 2021 with total liabilities of 28.61 million baht due to employee benefit provisions. and money received in advance for work-in-progress.

#### Equity

For the year 2022, the company had a total shareholders' equity of 225.83 million baht, an increase of 15.73 million baht or 7.49% compared to the same period of 2021, with a total shareholders' equity of 210.10 million baht. It is caused by an increase in retained earnings from the performance of the group of companies.

Please be informed accordingly

Yours faithfully,

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(Ms. Nanchaon Kiatwutthitrakun)

Chief Financial Officer

Authority to Report Information