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GLOBAL SERVICE CENTERPUBLIC COMPANY LIMITED

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GSC013/2566

May 15, 2023

Subject : Management Discussion and Analysis for Quarter 1 Ended March 31, 2023

To: Directors and Managers Stock Exchange of Thailand

Global Service Center Public Company Limited ("the Company") would like to clarify the Company's consolidated operating results and financial position. and its subsidiaries for the 1st quarter ended March 31, 2023 compared to the same period last year as follows:

<u>income</u>

Total service income of the group as of 31 March 2023 amounted to 35.71 million baht, an increase of 17.29 million baht or 93.86% compared to the same period of 2022 with a total income of 18.42 million baht due to:

Revenue from debt collection and customer service services for the first quarter of 2023 amounted to
18.85 million baht, an increase of 0.43 million baht or 2.36 percent.

- platform service income and software installation for the first quarter of 2023 in the amount of 16.85 million baht, an increase of 100 percent.

- Total other income for the first quarter of 2023 amounted to 0.38 million baht, a decrease of 1.46 million baht or 79.47%.

expenses

The total expenses of the group for the first quarter of 2023 amounted to 31.26 million baht, an increase of 10.52 million baht or 50.75% compared to the same period of 2022 with total expenses of 20.74 million baht resulting from the group. Company.

Net Profit (Loss)

in the consolidated financial statements The company has a profit for the first quarter of 2023 in the amount of 10.27 million baht and a loss for the same period of 2022 in the amount of 0.78 million baht, an increase from the previous year in the amount of 11.05 million baht, representing 1,417.30 percent by earnings (loss) per share for the first quarter of the year. 2023 equal to 0.029 and in the same period of 2022 equal to (0.003) respectively.

financial status

total assets

As of March 31, 2023, the company had total assets of 325.42 million baht, an increase of 28.47 million baht or 9.59% compared to the year 2022 with total assets of 296.95 million baht due to cash flow. and trade accounts receivable of the Group.

total liabilities

As of March 31, 2023, the company has total liabilities of 65.74 million baht, an increase of 18.20 million baht or 38.28% compared to the year 2022 with total liabilities of 47.54 million baht due to employee benefit provisions. and money received in advance for software installation work.

<u>Equity</u>

As of March 31, 2023, the company had total shareholders' equity of 233.14 million baht, an increase of 7.31 million baht or 3.24% compared to the year 2022 with total shareholders' equity of 225.83 million baht. arising from the increase in the performance of the group of companies.

Please be informed accordingly

Yours faithfully,

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(Ms. Nanchaoon Kiatwutthitrakun)

Chief Financial Officer Authority to Report Information